



*Commonwealth of Massachusetts*  
*Office of the Sheriff*

**DIRECTIVE**

**Attorney/Client Telephone and Teleconference**  
**Procedures**

**DATE:** March 13, 2020

**ISSUED BY:** Superintendent Lori M. Streeter: \_\_\_\_\_

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Attorneys wishing to schedule telephone or teleconference calls with their clients should send their request to:

Sergeant Jayson Yuryan – 413-774-4014, Ext. 2191  
Email Address: [jyuryan@fcsso-ma.us](mailto:jyuryan@fcsso-ma.us)

- Phone call requests will be answered same day with arrangement for direct call access to inmate or message delivered to inmate with attorney's request for call.
- Teleconference requests received prior to 2:00 PM will be answered in a same day response, with teleconferences scheduled for the following day. (M-F between the hours of 8:00 AM-4:00 PM).
- Email requests should originate from law office email address.
- Scheduling conflicts or special arrangements will be handled on a case-by-case basis.
- Telephone calls to attorneys who are listed with the telephone access provider shall not be monitored.
- Attorneys not listed with telephone access provider can request to be added by notifying the contact above.
- Due to technology and security issues, response for attorney/client videoconference will be limited and available only upon demonstration of need.