

**Basic Mediation Training  
Greenfield, MA  
March 11, 19, 25 & April 2, 2011  
9:00 a.m. – 5:30 p.m.**

30-hour Basic Mediation Training open to anyone wishing to increase ability to work with individuals in conflict, whether through formal mediation or in other professional settings. Individual attention and coached practice sessions provide opportunity for participants to integrate skills learned. Seventy-four-page manual, refreshments, and parking included in fee.

Early registration fee is \$595 (postmarked by February 17) or \$625 after Feb 17.

For brochure or to register: 413-475-1505 or [mediation@communityaction.us](mailto:mediation@communityaction.us).

[Approved for 8 CAFL/CLE credits].