

SPRING 2012

# Basic Mediation Training

*Greenfield*

March 9, 17, 23 & 31

(413) 475-1505

[www.mediationandtraining.org](http://www.mediationandtraining.org)

NON-PROFIT  
ORGANIZATION  
US POSTAGE  
PAID  
GREENFIELD, MA  
PERMIT NO. 57

The Mediation & Training Collaborative  
277 Main Street, Suite 401  
Greenfield, MA 01301-3267  
[www.mediationandtraining.org](http://www.mediationandtraining.org)



TMTC GREENFIELD 2012 BASIC MEDIATION TRAINING REGISTRATION FORM

NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

PHONE(S) (h) \_\_\_\_\_ (w) \_\_\_\_\_ (c) \_\_\_\_\_

EMAIL \_\_\_\_\_

Please mail this form with a short statement about your background and why you are interested in taking this training. Include a non-refundable \$100 deposit, with checks payable to: The Mediation & Training Collaborative. The *early registration* deadline for the training is **February 6, 2012**. Class size is limited to 20. Deposits will be returned if there is an over enrollment.

Send to: The Mediation & Training Collaborative, 277 Main Street, Suite 401, Greenfield, MA 01301-3267

How did you hear about this training? \_\_\_\_\_

## THE MEDIATION & TRAINING COLLABORATIVE (TMTC)

is a program of Community Action, a non-profit organization dedicated to promoting economic justice and improving the quality of life for people with lower incomes. In operation since 1987, TMTC is a conflict resolution, mediation and training organization serving western Massachusetts. TMTC mediates a broad range of disputes including consumer, housing, divorce, family, workplace, neighborhood and elder. TMTC is a Massachusetts Bar Association approved mediation training provider.

### THIS 30-HOUR TRAINING WILL INCLUDE:

- Didactic and experiential explorations of conflict styles, issue identification, reframing, neutrality, bias, power imbalances, agreement writing and ethical standards for mediators.
- Opportunities to practice mediating in role plays of consumer, neighbor, family and workplace disputes.
- Lively discussions and exercises with TMTC staff and role play coaches.

### PARTICIPANTS RECEIVE:

- Mediator's training manual
- Certificate of completion
- Resources for continuing practice
- CECs or CLEs upon request
- Refreshments
- Free parking

### WHAT PAST PARTICIPANTS SAY . . .

"The most useful training I have ever attended!"

"The trainers are excellent, seasoned, knowledgeable and supportive."

"I can't say enough about how much I enjoyed and learned during this training."

### REGISTRATION & COST

- Early registration fee is \$595 (must be postmarked by February 6, 2012 and include non-refundable \$100 deposit).
- Fee after February 6 is \$625.
- Limited scholarship assistance available.
- *For more information:*  
(413) 475-1505  
mediation@communityaction.us

### SPRING 2012 30-HOUR SCHEDULE:

FRIDAY, MARCH 9, 9AM-5:30PM

SATURDAY, MARCH 17, 9AM-5:30PM

FRIDAY, MARCH 23, 9AM-5:30PM

SATURDAY, MARCH 31, 9AM-5:30PM

**EARLY REGISTRATION DEADLINE: FEBRUARY 6**

LOCATION: GREENFIELD, MA

### TMTC TRAINERS

**Betsy Williams**, a graduate of Woodbury College's year-long Mediation Program, works with divorce, community, workplace, landlord tenant, permanency, victim-offender and other mediations. She is a frequent mediation and conflict resolution trainer.

**Susan Hackney** leads communication, conflict resolution, teamwork, mediation and *Myers-Briggs* trainings for non-profit, corporate and municipal groups.

**Jade Barker** has trained in community, divorce, parent-teen, landlord-tenant and school mediation. She enjoys the transformative power of resolving conflicts peacefully.

**Betsy Corner** coordinates consumer, housing, landlord-tenant and elder mediations and is also especially interested in civic mediation for town officials and volunteers.

**Court Dorsey** combines a passion for mediation and theater. He is a mediator, trains both adults and youth and is the creator of the *Conflict Resolution Theater*.

**Debbie Lynangale** has worked with small claims, elder, housing, school-based and juvenile triage mediation. She enjoys using her skills to raise awareness of identity-based issues and help individuals strengthen communication skills.

**Suzy Polucci** has worked as a coordinator and trainer in public school programs, mediates consumer and community cases and applies her theatrical skills in her work as a trainer in mediation and with survivors of trauma.

**Cate Woolner**, Co-founder of TMTC (then Franklin Mediation Service) and Director for ten years, now works as a consulting mediator and trainer. She is particularly interested in applying conflict resolution to social and political reconciliation and justice.

THE MEDIATION & TRAINING COLLABORATIVE (TMTC) is a court-approved program pursuant to the Massachusetts Supreme Judicial Court's Uniform Rules on Dispute Resolution.

COMMUNITY  
Action!

